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CRAFTSMAN III™ SMOOTH

This popular design reflects the unadorned, aesthetically balanced style created more than a century ago. With its clean, geometric lines, this door is the perfect choice for traditional home door replacements or new construction, and is available as a ProCore® solid core door for noise reduction.







MADISON® SMOOTH

Stately and elegant, the Madison® door offers simple, clean lines that accommodate a wide range of architectural styles. It's an ideal accent to any decor. As an option, choose the ProCore® solid core version of this door for added noise reduction and privacy.



ROCKPORT® SMOOTH

Create a new look for any room with streamlined, contemporary style. Our Rockport® door is offered with multiple configuration options and, like the rest of our molded interior doors, can be ordered as a ProCore® solid core door. Its combination of style and construction will be with you for years to come.







CONMORE® SMOOTH

Authenticity is at the heart of this molded, flat 5-panel door. This timeless style helps a passageway or closet make a statement with its classic design and smooth finish. Upgrade to the ProCore® solid core version for additional noise reduction and privacy.





CARRARA® SMOOTH

Artistry and sophistication set our Carrara® door apart from the ordinary. Its simple panel design adds depth and interest to complement most architectural styles. Various hardware options will also help you get exactly the look that's right for your home. The ProCore® solid core option adds privacy.



CAMBRIDGE™ SMOOTH

Squared panels give this door a clean, precise look, while its ovolo sticking profile adds dimension. Simplicity adds to its versatility, making this a great choice for most home styles. For noise reduction, choose the ProCore® solid core option.



CAMDEN® TEXTURED

The woodgrain textured surface of the Camden® door has the traditional look of solid wood. A variety of panel options and availability as a ProCore® solid core door ensure that you'll get exactly the right door for your home.

PRINCETON™ SMOOTH

Stunning looks and proven operation make this door a great choice for a variety of tastes. Square panels are set off beautifully with a unique arched top, adding subtle elegance to any closet, passageway or pantry. Multiple hardware options also help match any home.





CAIMAN® SMOOTH

This door presents three-dimensional moulding to deliver the added depth and enhanced beauty you expect from a custom wood door, yet at a better value. Like all JELD-WEN® molded interior doors, it is available as a ProCore® solid core door which greatly reduces noise transfer.

CONTINENTAL™ SMOOTH

Every home is different and an interior door can make a big impression. The Continental™ door offers traditional style with unique proportioning of the panel designs. The combination of squared and arched carving gives this door both a familiar and unique look.





CASHAL® SMOOTH

Panels within panels make this door stand out. Available primed, ready to paint and with the ProCore® solid core option for privacy, the Cashal® can stand out in most homes or simply fit in. The possibilities are endless.



SANTA FE™ SMOOTH

Decidedly Southwest, the Santa Fe™ door presents grooved panels with a subtle flared archway. The result is a door that can fit in with several architectural styles, yet stand out on its own. Choose the ProCore® solid core option for additional privacy.



CORVADO® SMOOTH

This handsome style offers the warmth and richness of a traditional plank door with a distinctive groove and sticking pattern for added detail. Choose the ProCore® solid core door option and you'll benefit from noise reduction and durability, turning any room into a sanctuary.



AVALON® TEXTURED

Classic and traditional, the Avalon® door offers three panels in unique proportions. Its appearance is both stately and welcoming with multiple sticking options to match personal styles. As a ProCore® solid core door, it adds privacy to bedrooms and bathrooms.



COVENTRY® SMOOTH

The vertical lines and tall panels of the Coventry® door bring a look of prestige and distinction to any room without being overly formal. Choose the ProCore® solid core option and you'll have the added benefit of further noise reduction.



PROVINCIAL® TEXTURED

This traditional 4-panel door, reminiscent of New England homes, fits beautifully in most any style of home. Subtle, flared top panels add visual interest. It's available primed and ready to paint in whatever matches your personal style and color scheme.





COLONIST® SMOOTH

Distinguished by more than a quarter century of precise craftsmanship, it's no wonder this classic interior door style has so many imitators. Its elegant 6-panel design is a perfect match for traditional homes and is available with a variety of hardware options.



COLONIST® TEXTURED

The popular Colonist® door is also available with a woodgrain textured look, giving it the appearance of a custom wood door. It's a great option to pair with furniture and other decor in your home. To dampen sounds from other rooms, choose the ProCore® solid core door option.



COLONIAL™ TEXTURED

An American original style, this 6-panel door has a place in every home. Its ovolo sticking profile matches most decors, while its familiar look is a welcome sight for all visitors. Available primed and ready to paint, it's a great choice for any home.

IMPRESSION™ MIRROR

With the Impression™ mirror door, seeing is believing. Its large, inset mirror creates the effect of extra space and larger, brighter rooms. Whether in small bathrooms, bedrooms or narrow hallways, this design can truly change the dynamic of a home.



COMMERCIAL WIDE-STILE

Substantial and dependable, molded commercial wide-stile doors are a great solution for the hospitality industry. These doors are available in the following styles with corresponding sticking profiles: Cambridge™ with beaded (shown above); Continental™ smooth with ovolo; Colonial™ textured with ovolo; and Colonist® smooth with cove and bead.





PROCORE®

ProCore® is available as an upgrade option with all our molded doors.

The solid core construction reduces sound transmission by up to 50 percent (compared to a hollow door) and withstands the dents and dings of daily life.

You select where privacy is preferred—most-common areas include home offices, bedrooms, playrooms and home theaters.

Construction

Solid core materials used inside the door affect the weight of the door, sound transmission its ability to withstand impact, and fire protection ratings.



AVAILABLE DOOR SIZES

SMOOTH SURFACE MOLDED DOORS

Craftsman III™	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	C	X	X
7'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	C	X	X
Madison®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	C	X	X
7'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	C	X	X
8'0" Smooth				X	X	X	X	X	X	X	X	X	X	X	C	X	X
Rockport®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth					X	X		X	X	X	X	X	X	X	CB	X	X
7'0" Smooth								X	X	X	X	X	X	X	CB	X	X
8'0" Smooth					X	X		X	X	X	X	X	X	X	CB	X	
Conmore®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth					X	X		X	X	X	X	X	X	X	S	X	X
7'0" Smooth					X	X		X	X	X	X	X	X	X	S	X	X
Carrara®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
7'0" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
8'0" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
Cambridge™	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
7'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
8'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
Princeton™	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
7'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
8'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
Caiman®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
7'0" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
8'0" Smooth					X	X		X	X	X	X	X	X	X	CB		
Continental™	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
7'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
8'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
Cashal®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
7'0" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
8'0" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
Santa Fe™	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
7'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
8'0" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
Corvado®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
7'0" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
8'0" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
Coventry®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
7'0" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
8'0" Smooth	X	X	X	X	X	X		X	X	X	X	X	X	X	CB	X	X
Sticking Profile: B=Beaded, CB=Cove and Bead, C=Craftsman, S=Stepped, O=Ovolo																	

SMOOTH SURFACE MOLDED DOORS (CONTINUED)

Colonist®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
7'0" Smooth					X	X	X	X	X	X	X	X	X	X	CB	X	X
8'0" Smooth					X	X	X	X	X	X	X	X	X	X	CB	X	X

TEXTURED SURFACE MOLDED DOORS

Camden®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
7'0" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
Avalon®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
7'0" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
Provincial®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
7'0" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
Colonist®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
7'0" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
8'0" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	CB	X	X
Colonial™	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
7'0" Textured	X	X	X	X	X	X	X	X	X	X	X	X	X	X	O	X	X
8'0" Textured					X	X	X	X	X	X	X	X	X	X	O	X	X
Sticking Profile: B=Beaded, CB=Cove and Bead, C=Craftsman, S=Stepped, O=Ovolo																	

MIRROR MOLDED DOORS

Impression™ Mirror	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Colonist® Textured								X		X	X	X		X	O		

WIDE-STILE* LIGHT COMMERCIAL DOORS

Colonial™	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Textured														X	O	X	
7'0" Textured														X	O	X	
Colonist®	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth														X	CB	X	
7'0" Smooth														X	CB	X	
Continental™	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth														X	O	X	
7'0" Smooth														X	O	X	
Cambridge™ Beaded	1'0"	1'2"	1'3"	1'4"	1'6"	1'8"	1'10"	2'0"	2'2"	2'4"	2'6"	2'8"	2'10"	3'0"	Sticking Profile	ProCore®	Bifolds
6'8" Smooth														X	B	X	
7'0" Smooth														X	B	X	
Sticking Profile: B=Beaded, CB=Cove and Bead, C=Craftsman, S=Stepped, O=Ovolo																	

* Assuming standard bore machining (2 1/8" diameter bore), outer stile measurements listed above must be no less than 3 3/4" in order to accommodate a 2 3/8" backset on the lock hole. For 2 3/4" backsets, outer stile measurements must be no less than 3 13/16". If lock bore machining is less than the outer stile measurements listed above, all lock bore drilling must be done within the lock rail for best appearance and performance. Outer stile dimension may vary 1/4" from the measurements listed above.

JELD-WEN® LIMITED WARRANTY

JELD-WEN® Products¹ are designed to create lasting value for your home. This warranty is effective for JELD-WEN products manufactured on or after **May 1, 2012**, for use in the United States and Canada. Any previous warranties will continue to apply to products manufactured by JELD-WEN prior to this date. For additional information, including care and maintenance information, refer to www.jeld-wen.com or www.jeld-wen.ca.

What This Warranty Covers:

We warrant to the original owner² that if your JELD-WEN Product exhibits a defect in material or workmanship within the time periods from the date of purchase as specified below, we will, at our option, repair, replace or refund the purchase price of the product or component part. Skilled labor³ (where deemed necessary by us) to repair or replace any component is provided for one (1) year from the date of purchase.

Owner-Occupied Single-Family Residence Limited Warranty

Door Slabs: Except as set forth below, we warrant our door slabs, including any glass inserts, miscellaneous hardware and accessories provided and installed by us, as follows:

DOOR SLAB	COVERAGE
Fiberglass Exterior Doors	As long as you own and occupy your residence
FiberLast® Engineered Composite Exterior Doors	As long as you own and occupy your residence
Steel Exterior Doors	Ten (10) years
Wood Exterior Doors	Five (5) years
Interior Doors	Five (5) years

Factory Prefinish: We warrant the factory applied prefinish on our doors against peeling, chalking? or cracking for periods listed below. Should the factory prefinish be proven defective, we will at our option, replace or refinish the door or pay up to the credit indicated per opening to the current owner. (Note: this coverage applies to factory applied finish coat options only; standard factory applied primer is not a finish coat.)

PRODUCT	COVERAGE	REFINISH CREDIT
Aurora® Fiberglass Doors	5 years	\$350 per opening
Custom Exterior Wood Doors	1 year	\$250 per opening
Custom Interior Wood Doors	1 year	\$150 per opening
All Other Doors	1 year	\$100 per opening

Door Frames: We warrant our door frames for one (1) year from the date of purchase.

AuraLast® Protection for Door Slabs and Frames: Our AuraLast® pine wood door slabs will be free from wood decay and/or termite damage for twenty (20) years from the date of initial purchase. Our AuraLast® pine door frame components will be free from wood decay and/or termite damage for as long as the original consumer owns the home in which the AuraLast® wood frames are originally installed. Warranty coverage outside Canada, the contiguous 48 states and Alaska is contingent upon approval from the JELD-WEN Customer Care Department. Please contact us.

Severe Weather Glass: We warrant each Severe Weather glass unit for ten (10) years.

Retractable Screens: We warrant retractable roll screens for five (5) years.

Spontaneous Glass Breakage: We warrant sealed glass units installed in exterior doors (excluding laminated glass, and special glazings) for spontaneous breakage for one (1) year (including free replacement glass and skilled labor³ necessary to replace the glass for one (1) year). Spontaneous breakage occurs when the glass develops a crack without sign of impact.

Commercial Limited Warranty (Other than Owner-Occupied Single-Family Residence)
Fiberglass, FiberLast, Steel, Wood and Interior Door Slabs: We warrant our door slabs for five (5) years from the date of initial purchase.

All Other Products, Components, Prefinishes and Options as Listed Above: Coverage is the same as for Owner-Occupied Single-Family Residences as listed above.

Transferability

This warranty is not transferable.

How to Get Assistance

If you have a problem with your JELD-WEN door immediately upon discovery, contact the distributor or dealer from whom you purchased our product or contact us directly:

IN THE UNITED STATES:	IN EASTERN CANADA:	IN WESTERN CANADA:	IN ONTARIO CANADA
JELD-WEN Customer Care Attn: Warranty Claims P.O. Box 1329 Klamath Falls, OR 97601	JELD-WEN Service Department 90, rue Industrielle Saint-Appollinaire, Quebec Canada GOS 2E0	JELD-WEN Service Department 550 Munroe Avenue Winnipeg, Manitoba Canada R2K 4H3	JELD-WEN Service Department 90 Stone Ridge Road Vaughan, Ontario Canada L4H 3G9
PHONE 888-JW-Help-U 888-594-3578 FAX 800-436-5954	PHONE 888-JW-Help-U 888-594-3578 FAX 800-436-5954	PHONE 888-JW-Help-U 888-594-3578 FAX 800-436-5954	PHONE 888-JW-Help-U 888-594-3578 FAX 800-436-5954
EMAIL jeldwenwarranty@jeldwen.com		EMAIL wpgservice@jeld-wen.com	
jeld-wen.com/contact-us			

We can respond quickly and efficiently if you provide the following: a) date and location of purchase, or product identification from the tag on the top edge of the slab, b) how to contact you, c) the address where the product can be inspected, and d) a description of the apparent problem and the product (photographs are helpful).

What We Will Do

Upon receiving your notification, within three business days we will send out an acknowledgement to the contact which you have provided. We will investigate your claim and will begin to take appropriate action within 30 days after receipt of notification. If your warranty claim is denied, we may charge a fee for an on-site inspection that is required or requested by you.

If your claim is accepted, and we choose to repair or replace the product or a component of the product, the replacement product/component will be provided in the same specification as the original product. Replacement products, components and services are warranted for the balance of the original product or service warranty, or 90 days, whichever is longer.

If the claimed nonconformity is warp of a door slab, we may defer repairing or replacing the door slab for a period of up to 12 months from the date of claim. It is not uncommon for a temporary warp condition to occur as the door slab adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

What This Warranty Does NOT Cover

JELD-WEN manufactures and sells both individual door slabs and complete door systems. This warranty does not cover parts or components (e.g., locksets, handles, etc.) not sold by JELD-WEN to the original owner. See your distributor or dealer regarding the warranty on the entire door system and/or these other components.

We are not liable for:

- Normal wear and tear, including normal wear and tear of weatherstrip; and natural weathering of surfaces or variations in the color or texture of wood or finish; surface cracks that are less than 1/32" in width and/or 2" in length; for knotty alder and juniper: surface checks that are less than 1/8" in width and/or 5" in length and knot placement, quantity or size.
- Problems due to misuse or abuse; failure to follow the care and maintenance instructions; or as a result of any cause beyond our reasonable control (e.g., fire, flood, earthquake, other acts of nature and acts of third parties outside of our control).
- Problems related to: improper field finishing of all surfaces (front and back) and edges (top, bottom and sides) of the door slab and frame (See our Finishing Instructions at jeld-wen.com/resources); variation or unsatisfactory results in sheen or texture resulting from the field application of paint or any other finishing material.
- Failure to provide an adequate overhang for exterior doors; damage caused by extreme temperature buildup where storm doors are present. For general guidelines, see our "Appropriate Protection for Exterior Doors" in our product literature or at jeld-wen.com/resources; for specific information pertaining to your structure, consult your contractor or other building professional.
- Warp for any 3'6" wide by 8' 0" high by 1 3/4", or smaller door slab, which does not exceed 1/4" in the plane of the door slab itself; door slabs wider and/or higher are not guaranteed for warp.
- Bow or misalignment in the frame or jamb in which the door slab is hung (if such is purchased from JELD-WEN unmachined and not prehung).
- Slight expansion or contraction due to varying environmental conditions; slab movement (shrinkage or swelling) of 1/4" or less due to temperature and humidity; consult our Care and Maintenance documents on how to work with this natural movement.
- Wood decay for wood components other than of AuraLast® pine; and wood decay for any wood components (including pine) that come in direct contact with soil. Note: superficial mold/mildew does not indicate wood decay.
- Problems related to water and/or air infiltration due to improper assembly; installation errors or flaws in building design and construction; installation must be in strict conformance with the installation instructions provided by the manufacturer of the door entry system.
- Structural integrity issues or other problems caused by improper field fitting of the hardware, improper sizing of the door slab or other assembly problems.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. Note: wavy distortions in the glass (e.g., related to laminate interlayer or heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect.
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Condensation or damage as a result of condensation (Note: unless due to insulating glass failure, most condensation problems are related to excessive humidity levels in a structure; contact a heating/air conditioning specialist for help).
- Damage or poor product performance resulting from installation into a condition that exceeds product design standards and/or certified performance specifications and/or does not comply with applicable building codes.
- Hardware, accessories or inserts that are not provided by us.
- Discoloration or rusting of decorative metal accent options, such as grilles, clavos, straps, etc.; discoloration of wood sills provided by us.
- Cost for labor, removal or disposal of defective product(s), installation or finishing of the replacement door or component.
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.

